

# Spa and Chemical Orientation

**1-888-864-9300**

As a service we offer you a Spa and Chemical Orientation to try to help you to better familiarize yourselves with your new spa and how to properly use the chemicals you need with the spa. Most spa users require repair service because of chemical damage caused by the owner because of the initial confusion involved with water chemistry and how to properly use these chemicals to keep your water properly balanced. So we have found that most new customers would prefer that we either come out the week after the spa is delivered and give you a Spa and Chemical Orientation class for \$100 or you sign up for the bi-monthly water maintenance agreement and we maintain the water for you for \$125 a month. We are committed to providing exceptional customer service. To make it easier for you, we offer two methods for scheduling your spa and chemical orientation. You can either call our toll free number above and speak with a service scheduler or use our online form and send us an e-mail request for orientation.

Our service department is open from 9am to 5pm Monday - Friday. You can reach us by phone at 1-888-864-9300. If you call during normal business hours and your call goes to voice mail, please do not hang up. Leave us a message with your name, phone number w/area code, and information about your spa. We will call you back to schedule an appointment.

All fields marked with an asterisk (\*) are required. Give us as much detail as possible in the area at the bottom. For online users: When you are finished, just hit the send form button at the bottom of the page. We will contact you within 24 hours on weekdays, or if you leave us an e-mail address we will e-mail your service confirmation.

\* Name:

\* Address:

\* City:

\* State/Province:

\* Zip/Postal Code:

\* Home Phone:

Alternate Number:

\* E-Mail:

* Has the spa been delivered?	Yes	No	Unsure
* Is this a new spa?	Yes	No	Unsure
* Is the spa filled with water?	Yes	No	Unsure
* Have you already purchased chemicals	Yes	No	Unsure
* Have you hooked up the electrical already?	Yes	No	Unsure

Please provide any additional information below: